

MEVA INTERNATIONAL LLC.

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www.meva.us

Tel. 800-310-MEVA
Tel. 562-921-0303
Fax: 562-921-0330

PLEASE COMPLETE AND SIGN THIS FORM

CUSTOMER INFORMATION

COMPANY NAME _____ TEL: _____
BILLING ADDRESS _____ FAX#: _____
CITY & STATE: _____ ZIP _____ CORPORATION PARTNERSHIP PROPRIETERSHIP
SHIPPING ADDRESS (IF DIFFERENT THAN ABOVE) _____
CITY, STATE & ZIP _____ TEL: _____
RESALE TAX ID # (PLEASE PROVIDE A COPY) _____ EMAIL: _____
WEBSITE: _____

COMPANY OFFICERS/DIRECTORS/PRINCIPAL

NAME 1 _____ ADDRESS _____
NAME 2 _____ ADDRESS _____
NAME 3 _____ ADDRESS _____

TRADE REFERENCES

VENDOR 1 _____ ACCT# _____ CONTACT _____
PAYMENT ADDRESS _____ PHONE _____
CITY & STATE _____ ZIP _____ FAX# _____
VENDOR 2 _____ ACCT# _____ CONTACT _____
PAYMENT ADDRESS _____ PHONE _____
CITY & STATE _____ ZIP _____ FAX# _____

TERMS AND CONDITIONS (FURNITURE)

MEVA CASEGOODS WARRANTY

Meva offers a limited one year warranty against manufacturing defects but will not cover for damages due to shipping. In the event of a qualifying manufacturers defect, Meva will repair or replace the damaged product without charge to dealer less shipping fees. In order to qualify under the terms stated within this clause, our dealers must submit RMA forms and photography as well as show proof that damage was not a result from carrier/storage or mishandling of product. Reimbursements to dealer will commence upon Meva receiving the defective product along with a copy of the original invoice. Dealer is responsible for all shipping costs to and from Meva. Shipping fees are not covered under this warranty for any reason. Meva does not warrant against the natural characteristics or properties of materials used in our products, including reclaimed materials, which can vary slightly in dimensions, color or finish. Meva does not warrant against and will not repair changes in wood color tone over time, misuse, improper maintenance, improper storage and manufacturing imperfections in glass, mirror, marble and soapstone. Meva will not repair or replace goods due to carrier damage.

DEALERS

- *A minimum opening order of \$2,000 must be met
- *Own a retail furniture store and provide a valid resale certificate

To maintain a dealer account with Meva, a minimum of \$5,000 must be purchased annually. Meva reserves the right to either not open an account or close an account for any reason.

THE TRADE

- *Valid resale certificate must be provided
- * If products are to be shipped they must go to a receiving dock

ORDERS

Meva will invoice all orders based upon the item number on the purchase order. An order confirmation will be sent to confirm the order. We are not responsible for any inaccuracies.

ORDER CANCELLATION

Cancellations must be in writing. Once an order has been shipped, it cannot be cancelled.

ONCE AN ORDER IS READY

Once an order is ready the customer has a maximum of 5 business days to pick up the order. If the items are not picked up after the 5th day, Meva reserves the right to cancel the order. Items will be put back into inventory and charged a cancellation fee of 10% to cover labor costs. Cancelling an item after the order is ready will also incur a 10% fee to cover labor costs.

PAYMENT ON ORDERS

Meva will not work on any order unless payment has been received. Once payment is received, shipping will be within 10 working days.

CREDIT CARDS

We accept major credits cards including VISA, MasterCard, Discover and American Express. A credit card authorization form will be sent and the form must be completed and returned to us. Meva does not accept payment from any third party including the end user. All invoices must be paid by the customer that has the account with Meva.

CHECKS

Checks are accepted as a viable form of payment . A \$45 fee will be charged for all returned checks. Meva does not accept payment from any third party including the end user. All invoices must be paid by the customer that has the account with Meva.

NET 30 TERMS

Dealers may qualify for net 30 terms on second orders. Decisions to extend terms are made based upon a customer's credit score and credit references. Net 30 invoices are due 30 days from the invoice. We will continue to offer Net 30 terms if payments are made within terms. We will not ship to accounts which are past due.

FREIGHT COMPANY

Regardless of a carrier being recommended by us and/or contacted by us on your behalf, the shipping contract is between the customer and the carrier. Freight charges are billed by the carrier to the customer directly.

TRANSIT TIMES

Transit times are typically 5-10 working days from the date of pickup but are not the responsibility of Meva. Please check with the carrier for exact transit time.

WILL CALL

Customers can pick up directly from our warehouse. Due to large numbers of daily pickups, we cannot be responsible for driver wait times. Customers or their drivers take full responsibility for checking the items prior to loading. If any assistance is given to the customer or their driver by a Meva employee, Meva does not accept any responsibility for damages.

DROP SHIPS AND RESIDENTIAL DELIVERIES

Meva ships to business. Meva does not accept any responsibility for any issues relating to a customer's choice to drop ship an item.

FREIGHT ISSUES

The freight contract is between the customer and carrier. Meva accepts no responsibility once items have left our hands. All items are carefully inspected by us and carrier before it leaves our warehouse for any visible damages. Freight contracts are between the carrier and the customer receiving the items. Meva does not have any rights to resolve issues relating to damages or missing items. It is the customer's responsibility to note all damages and missing items at the time of receiving the goods. *Signing the Bill of Lading indicates that you have checked the items and are certain that all pieces have been delivered.* Once the bill of lading is signed no claim can be made for shortages or freight damage. All claims for freight damage and missing items must be made with the carrier.

SHIPPING

Meva highly suggests that you schedule your own transportation of our goods. Please provide us with your shipping preferences in writing specifying carrier of choice for your orders. You may request a preferred carrier list for our area from Meva. On occasion and at the discretion of Meva we may include the freight amount on your invoice if it is prepaid. This is only done as a convenience to our customers and in no way implies that Meva is responsible for the service, warranty, policies or consequential damages of the shipping company provides or damages done by the carrier to products. Failure to follow these procedures may result in Meva or the freight carriers being unable to effectively resolve any problems that might occur. Customer is responsible for all shipping charges, policies, terms and conditions with selected freight carrier. Meva reserves the right to change freight and shipping procedures without prior notice, at any time. In the event that we elect to include a line item for freight on your sales order, you will be notified of the freight provider and estimated costs. It is your responsibility to have appropriate warehouse staff for the removal of goods from the truck and you should contact them for all special requests or needs you might have for delivery. This will include but not be limited to specific delivery dates and times for the delivery.

SHIPPING WEIGHTS

Shipping weights are provided for your convenience and are good faith estimates and are subject to variation without notice. Meva is not responsible for differences between our weights and those provided by the carrier.

CLAIMS FOR FREIGHT DAMAGES

Meva is not responsible for damage to merchandise in transit or in storage once the product leaves our facility. Title and risk of damage passes from our hands at the time of delivery to the freight carrier. It is your responsibility to complete and inspect of all products at the time the truck is being unloaded and report the damages with the carrier by filling a claim with them.

CLAIMS FOR SHORTAGE

It is your responsibility to immediately inspect all products for any shortages and note it on Bills of lading. Failure to report any shortage within (5) five business days shall constitute full acceptance of merchandise as complete.

PRODUCTS, DIMENSIONS & FINISHES

Every Meva product is hand crafted and should be expected to have a slight variation in size from those listed. Due to natural characteristics and properties of reclaim materials used in our products, Meva does not warrant against cosmetic cracking, buckle or uneven weltered, imperfect finishes, variance in color or finishes. Our products are built to withstand normal moisture levels, but as our items are primarily built from solid wood we cannot be responsible for issues created by extreme weather changes. The Timeless collection & One-Of-A-Kind pieces may and will vary in color, look and sizes in its entirety.

MINIMUM ADVERTISED PRICE (MAP)

Meva's Minimum Advertised Price is equal to 2.0 times the standard wholesale price on the current Price List. Authorized Retailers who offer our products for sale via the internet agree to not advertise below the "Minimum Advertised Price". In violation of this policy will result in the removal of Meva items from your website.

ITEM NAME AND SKU

Product names and item codes must be changed to prevent online searches for our products. Meva will not be involved with any correspondence either by phone, mail or email with our dealer's customer. All end user communication must be with the dealer

RESTOCKING FEES

Returns other than those due to manufacturers defect and shipping errors will be subject to a 30% restocking fee.

PACKAGING

Meva items are not packaged to all necessary drop ship standards and some are not boxed at all due to size and weight and will be shipped blanket wrap. Meva may assist with more durable wrapping of items when necessary. However, this is by request *only* and will require additional charges for the service to wrap and/or crated. Meva does not accept any liability for damages caused by insufficient wrapping or for any concealed damages.

HAND SELECTING ITEMS

Meva is unable to select from its stock, items with special characteristics requested in a purchase order, such as degrees of distress, color, wood tone etc. All items will be pulled from our general stock.

ASSEMBLY

Some Meva items require varying degrees of assembly and it is assumed that the Dealer has fully communicated this with their customer.

TERMS AND CONDITIONS (RUGS)

DEALERS

- *A minimum opening order of \$500 must be met
- *Own a retail store and provide a valid resale certificate

To maintain a dealer account with Meva, a minimum of \$2,000 must be purchased annually. Meva reserves the right to either not open an account or close an account for any reason.

THE TRADE

- *Valid resale certificate must be provided

ORDERS

Meva will invoice all orders based upon the item number on the purchase order. An order confirmation will be sent to confirm the order. We are not responsible for any inaccuracies.

SHIPPING

Meva ships UPS, Fed Ex, Pallet or customer's preference.

CLAIMS FOR FREIGHT DAMAGES

Meva is not responsible for damage to merchandise in transit or in storage once the product leaves our facility. Title and risk of damage passes from our hands at the time of delivery to the freight carrier. It is your responsibility to complete and inspect of all products at the time the truck is being unloaded and report the damages with the carrier by noting it on the bol and filing a claim with them.

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Signed _____

Print Name, Title _____

Date _____